

Sustainability & Energy Efficiency Policy

At the heart of Kensington's vibrant hospitality scene, the Royal Garden Hotel occupies one of the most enviable locations in London. Overlooking Kensington Gardens and the iconic London skyline, the hotel is committed to delivering exceptional guest experiences. This commitment shapes the service culture at the Royal Garden Hotel, where tailored and personalised touches are woven into every aspect of the experience.

The Royal Garden Hotel consists of 396 rooms and suites, 2 restaurants, one Bar and 8 function rooms ranging in capacity from Executive Boardrooms up to the Palace Suite that can host up to 550 people. We have hosted a variety of historically notable events, including the official reception for the triumphant England team following their victory in the 1966 World Cup.

At the Royal Garden Hotel we recognise the activities of our business have the potential to negatively impact the environment and community, if not properly managed. As such we have implemented an Environmental Management System that meets the requirements of the EarthCheck Company Standard.

We are committed to continual improvements measured by way of annual Benchmarking Assessments. The team at the Royal Garden Hotel are focused on mitigating our carbon footprint, conserving energy and water and reducing our waste.

The Royal Garden Hotel will comply with all relevant legislation and regulations, and aims to achieve international best practice. We have appointed our EarthCheck Coordinator, who has responsibility for improving the Hotel's sustainability performance.

Special consideration will be given to employing and empowering local employees, where possible. Sustainable products and services will be sourced locally in accordance with Fair Trade principles, wherever possible.

We actively encourage team members to promote our commitment to sustainability to all key stakeholders including guests, suppliers and contractors.

Oliver Bateman
General Manager
22.01.26

Note: This policy is a public document and will be reviewed annually